Resurvey

User - Guide



Re-survey Process Summary Summary Steps

A Licensed Surveyor, registered on NLIMS, submits and pays for a resurvey request .

The DOS receives the application and can Reject/Return or Forward the request.

The system auto-assigns government staff to process the request.

The Chief SRO verifies the request and can return or forward to the cartographer.

The Cartographer prepares the survey plan on QGIS plugin, generates new numbers where necessary, fills SKL38 on the web platform and forwards the task to the chief checker.

The chief checker assigns the work to the checker.

The checker examines the computations against the survey plan on QGIS plugin and fills SKL38 on the web platform and forwards the task to the chief authenticator.

Re-survey Process Summary

Summary Steps

The chief authenticator assigns the work to the Authenticator. The authenticator can reject, return or authenticate the forwarded plan.

The licensed surveyor receives a notification on the status of the task (rejected, returned or Authenticated) with reasons listed.

The licensed surveyor receives an approved task and ascertains the plan prepared by the cartographer.

After authentication the cadaster is appended with the new changes.

Licensed Surveyor - Submitting An Application

Login

The licensed surveyor, having registered in the system, will be required to input their user ID and password. Click "Continue".





OTP

NLIMS sends a one time password to a user for security. Enter the *OTP Code* and click login to log into the system.





Dashboard

The system directs the applicant to their dashboard.

Click on the Account tab in the left-hand panel to upgrade account.



Account Upgrade

The licensed surveyor should upgrade their account to access professional services.

Fill in the account upgrade form and click on "Upgrade Account."

	3:39:52 PM SHAMBA LAKO, HATI	SAFI 🕂 🔭 Deinste susset
	January 12, 2022	
Shamba Lako, Hati Safi!	Home / Dashboard / Settings	
	Your Account Settings	
Services	Account Details Update Settings Upgrade Activity Account Activity	
My Properties	Change Password	Account Upgrade
() My Appointments	Current password *	
🖬 My Tickets		LICENSED SURVETOR
A Malfardana	New password *	REGISTERED COUNTY PHYSICAL PLANNER
	Enter your new password	REGISTERED PHYSICAL PLANNER
e Account	Confirm new password *	ADVOCATE
	Please confirm your password	Uplead
	Enter OTP Code sent to your device *	Certificate of Admission *
	Enter OTP sent to your phone Request OTP	Upicad
	Change Password	Supporting Documents * (ID or any other supporting documents) Upload
		Cre liero

Switch Accounts

A user with an upgraded account toggle between the two from the profile icon.

Switch account to licensed surveyor's account to proceed.

	3:37:43 PM January 12, 2022	SHAMBA LAKO, HATI SAF	FI	Ļ.	Private account
ardhisasa Shamba Lako, Hati Safi!	Hi Samuel, welcome			Samuel Kamiri	
			€	Licensed Surveyor Account	
	Home / Dashboard		€	Advocate Account	_
Services	Services		Ð	Registered County Physical Planner Account	
My Properties			Ð	Registered Physical Planner Account	
() My Appointments	Search for a Service		ڻ	Logout	
My Tickets	Q Find Service				
Notifications					
e Account	Land Registration		Land Admi	nistration	
	Search		Land Rent		
	Transfer		Change of L	Jser	
	Charge	View More	Extension of	f User	View More
	Physical Planning		Survey & N	Mapping	
	Approval of Part Development Plans		Subdivision		

MoLPP Services

From the dashboard, click on MoLPP services.

The services are listed per the departments. Click on Survey & Mapping to proceed.

	Home / Dashboard			
Shamba Lako, Hati Safi!	Services			
Services	Search for a Service			
My Properties	Q Find Service			
① My Appointments				
My Tickets	Land Registration		Land Administration	
Notifications	Search		Land Rent	
e Account	Transfer		Change of User	
	Charge	View More	Extension of User	View More
	Physical Planning		Survey & Mapping	
	Approval of Part Development Plans		Subdivision	
	Planning Documents Requisition		Re-survey	Se are l
	Certificate of Compliance	View More	New Grant	View More

Survey and Mapping Services

The system lists the survey and mapping services as in the image below.

Click on *Resurvey*.

	3:40:41 PM January 12, 2022	SHAMBA LAKO, HATI SAFI	Private account
shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey		
	Survey & Mapping Services		
Services			
My Properties	New Grant		
() My Appointments	Subdivision		
My Tickets	Amalgamation		
Notifications	Re-survey		
Account	Sale of Plans		
			_CFG (liqz
			le l

Re-survey Applications

The previously made requests are listed according to their status in the system.

Click on New Application to make a new request.

	7:58:07 AM December 20, 2021	SHAMBA LAKO, HATI	SAFI	📫 💽 Licensed Surveyor
Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Surve	y / Applications		
	Re-survey Applications			New Application
Services	Pending Ongoing	Approved 1 Rejected 1		
My Properties				O creat
() My Appointments				Search
My Tickets	No. Reference No	Date of submission	Elapsed time	Status ↑ Actions
Notifications		No applio	cations found	
e Account				Items per page: 20 0 of 0 < >
				· · · · · · · · · · · · · · · · · · ·
				- 00
				Selfe liege

New Application - FAQS

The first tab of a new application gives answers to the frequently asked questions.

Click on the drop down arrows against a question to view the answers. Click Next to proceed.

	7:58:15 AM December 20, 2021	SHA	MBA LAKO, HATI SAFI	Ļ	Licensed Surveyor
shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey /	New Application			
	Re-survey: New Application	on			
Services	1 FAQs 2	Application Details	3 Field Notes Details	4 Attach Files	5 Verify Details
My Properties	Frequently Asked Questions				
() My Appointments					
My Tickets	What is a Re-survey Application?	?			^
Notifications	Resurvey application entails reques	sting the department of survey to	do a new survey on an already surveyed parcel of	and to confirm the boundaries.	
e Account	What are the requirements neede	d?			~
	Who are the actors involved?				~
	What are the payments required?	?			~
	Sample Templates				~
					Next Store

New Application - Details

The system offers a form for the surveyor to submit the request details.

Fill in the survey and location details and scroll down to fill in the form.

	🕜 FAQs	2 Application Details	3 Field	Notes Details	4 Attach Files	5 Verify Details
shamba Lako, Hati Safi!	Survey details					
	Projection type *			Parcel Number *		
	Arc 1960 / UTM zon	e 37S	~	NAIROBI/BLOCK78	8/640	
Services	Development control	application type *		Date Approval letter v	vas issued: *	
My Properties	Change of User		•	2021-12-19		
() My Appointments	Approval letter referen	nce number *				
My Tickets	SADDFGFDHG					
Notifications						
e Account	Location details					
	County *			Locality *		
	Nairobi		~	BURUBURU		
	Sub-county *					
	Makadara		~			CPC CE
	Additional details					

New Application - Details

Submit additional relevant details in the box provided and click *Next* to proceed.

Country *			
Nairobi		BURUBURU	
Sub-county *			
Makadara	~		
Additional details			
Add more details			
			- 90

New Application – Field Notes Details

The *Field Notes Details* tab requires the applicant to submit the completion date of the instrument calibration and field survey.

	December 20, 2021		•	
	Home / Dashboard / MoLPP / Survey / New Application			
Shamba Lako, Hati Safi!	Re-survey: New Application			
	FAQs Application Details	3 Field Notes Details	4 Attach Files	5 Verify Details
Services	Field Notes Details		_	
My Properties	Date of Completion of Field Survey: *	Date of 0	Completion of Instrument Calibration:	
① My Appointments	2021-12-17	Choose	e a date	
My Tickets				
Notifications	Reference Plans FR Numbers			
Account	FR Number *			
	Enter FR number	FR	lumber Action	
		147/2	9 Remove	
		,		
				Back Next

New Application – Attach Files

The Re-survey request requires 8 mandatory files, see image below.

Upload the files under their respective name and click Next to proceed.



Additional documents

New Application – Attach Additional documents

The Re-survey request to attach any additional documents if any, see image below. Enter the documents name and upload the files and click *Next* to proceed.



New Application – Verify Details

The system prompts the applicant to confirm the submitted details under the verify details tab.

Click on the Back button at the bottom right to navigate back to the application form. Click on Submit to save the

	8:50:25 AM January 13, 2022	SHAME	BA LAKO, HATI SAFI		Licensed Surveyo	r
ardhisasa Shamba Lako, Hati Safi!	Home / Dashboard / MoLP	P / Survey / New Application				
	Re-survey: New A	pplication				
Services	FAQs	Application Details	Field Notes Details	Attach Files	5 Verify Details	
Hy Properties	Survey Details					
() My Appointments						
My Tickets	Parcel Number:	NAIROBI/BLOCK118/103	Approval L	etter reference number:	DLA/CTRL/F7YBMQDA3F	
Notifications	Projection Type:	EPSG:21037	Date Appro	val Letter was issued:	Jan 12, 2022	
e Account	Location Details					
	County:	Nairobi				
	Sub County:	Makadara				
	Locality	BURUBURU			S	yreliq.
	Field Notes Details				۵.	9

New Application – Submit

The system requests the user to ascertain the submit action. Click *No* to navigate back to the application form. The *Yes* button submits the application to the system for computation of fees.

	FR Number(s)		
Shamba Lako, Hati Safi!	147/29		
	Application documents		
Services	Calibration Certificate	Are you sure?	
My Properties	Raw Data Document		
My Appointments	Computation Sheet		
My Tickets	Scheme plan		
Notifications	Beacon Certificate	Are you sure you want to submit the request?	
Account	Survey Plan Polygons		
	Survey Plan Beacons		
	Your Survey plan	NBI_147_29.pdf	
			Back

Successful Submission

The applicant receives a pop-up message notifying them of a successful application.

	8:06:18 AM December 20, 2021	SHAMBA LAKO, HATI SAFI	Licensed Surveyor
shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey / A	pplications Details	
			Submit Request
Services			
My Properties	Application Details Documents		
() My Appointments			
My Tickets	Application Details	Application Submitted successfully. Proceed to	
Notifications	Survey Details	Field Notes Details	
e Account	Parcel Number:	Date of Completion of	Field Survey:
	Projection Type:	Date of Completion of	Instrument Calibration:
	Location Details		
	County:		N ^{te} He,
	Sub County:		

Proprietor verifying

The proprietor verifies that they are aware of the submitted survey process on their property. The proprietor requests for an OTP by clicking on *Get OTP*, enters the OTP and clicks on *verify* A notification is sent to the licensed surveyor that the job has been verified(phone and email)

	8:06:29 AM December 20, 2021	SHAMI	BA LAKO, HATI SAF	I	🖞 🔕 Licer	nsed Surveyor
ardhisasa Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey	/ Applications Details				
	Re-survey: Application [Submit Request	Reject Survey			
Services						
Hy Properties		Progress	s level: Application received, awa	iting payment / payment confirmation (18% done)		
() My Appointments	Application Details Docum	ents Invoices	Feedback			
My Tickets	Status: Pending					
Notifications	Verification					
e Account	OTP Code * Please enter the security code	e sent to your phone.	TP Verify	Parties	OTP status	
	NB: Only enter the OTP co application with reference numb	NB: Only enter the OTP code if you authorize the survey application with reference number: DOS/RESURV/JOVU1RW4N8 .			Not Verified	
	Application Details					MC Hez
	Survey Details			Field Notes Details		

Payment

The application invoice is generated.

Click view to view the invoice and click pay to view the directions for pay.

	8:06:34 AM December 20, 1	2021		SHAMBA I	AKO, HATI SAFI			Ļ	Lice	ensed Surveyo
shamba Lako, Hati Safi!	Home / Dash	board / MoLPP / Si	urvey / Applications	Details						
	Re-surv	vey: Applicatio	on DOS/RES	URV/J0VU1RW	4N8			Subm	it Request	Reject Survey
Services			_							
My Properties				Progress level	Application received, awaiting	payment / payment c	onfirmation (18% done)			
My Appointments	Applicati	on Details D	ocuments	Invoices	Feedback					
My Tickets	Applicat	ion Invoices								
Notifications										
e Account	No.	Date	Payment	Total Amount	Balance	Status	Actions 2	_		
	1	Dec 20, 2021	Survey Fee	Ksh. 1,000.00	Ksh. 1,000.00	Pending	Pay	View 🗸		
								Items per page: 10	1 – 1 of 1	$\langle \rangle$
										-0
										i i i i i i i i i i i i i i i i i i i

Submit Request

After payment, navigate to the application details and submit the request.

Click on Submit Request.

		S1 / 11 - 2		
	December 20, 2021			📮 🔮 Licensed Surveyor
> ardhi sasa	Home / Dashboard / MoLPP / Sur	vey / Applications Details		
🗹 Shamba Lako, Hati Safi!	Re-survey: Application	DOS/RESURV/J0VU1RV	V4N8	Submit Request
Services		Progress lev	vel: Application received, awaiting payment / payment confirmation (18% done)	
My Properties	Application Details Doc	uments Invoices	Feedback	
() My Appointments	Status: Pending			
My Tickets	Verification			
Notifications				
e Account	Parties	OTP status 个		
	Samuel Kibe Kamiri	Verified		
	Application Details			
	Survey Details		Field Notes Details	Selfe line
	Parcel Number:	NAIROBI/BLOCK	Z78/640 Date of Completion of Field Survey:	Dec 16, 2021

Confirm Submission

The system requires the applicant to confirm submissionn by clicking on Yes.

	FR Number(s)		
Shamba Lako, Hati Safi!	147/29		
	Application documents		
C Services	Calibration Certificate	Are you sure?	
My Properties	Raw Data Document		
() My Appointments	Computation Sheet		
My Tickets	Scheme plan		
Notifications	Beacon Certificate	Are you sure you want to submit the request?	
e Account	Survey Plan Polygons	2	
	Survey Plan Beacons	No	
	Your Survey plan	NBJ_147_29.pdf	
			Back Submit Submit

Submission Successful

The system notifies the applicant of a successful submission.

The request is received by the Director of Surveys through NLIMS.

	8:07:47 AM December 20, 2021	SHAMBA LAKO, HATI SAFI	Licensed Surveyor
Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey / A	pplications	
	Re-survey Applications		New Application
Services	Pending O Ongoing 6	Approved O Rejected O	
My Properties			Q Scoreb
() My Appointments			Jealui
My Tickets	No. Reference No.	Application submitted successfull	ne Status Actions
Notifications		Close	
e Account			Items per page: 20 0 of 0 < >
			pre Here

Licensed Surveyor – Ascertaining the approved request

Login

The licensed surveyor, having registered in the system, will be required to input their user ID and password. Click "Continue".

Identification Number or Ardhisasa						
32481568	ID					
Password						
OTP Code			Ø	V si	Velcome to ARDHISAS	A, if you need hel sage, we are onlin
Enter OTP		0:1 :50	Resend	c	nd ready to help. Customer Support	6 minutes
	Login			W	Vrite a reply	£ Ø (

OTP

NLIMS sends a one time password to a user for security. Enter the *OTP Code* and click login to log into the system.



 Welcome to ARDHISASA, if you need help simply reply to this message, we are online and ready to help.

 Customer Support
 just now

 Write a reply.

 ⁽¹⁾
 ⁽²⁾
 ⁽²⁾

0



X

Dashboard

The system directs the applicant to their dashboard.

Click on the *Notifications* icon to view the system notifications.

Shamba Lako, Hati Safit	2:21:56 PM SHAMBA LAKO, HATI SAFI January 14, 2022 Hi Samuel, welcome	by Licensed Surveyor Licensed Surveyor Unread Notifications 248 Less Preparation SUBDIVISION application with reference number DLAILEASE/SLPAIZGES3 has been started on your parcel. Please confirm or reject the application. 2 days ago
Services	Services	Subdivision Survey request reference DOS/SUB/J9HL1R3W71 has been approved Preview the draft survey plan for approval
My Properties		2 days ago
() My Appointments	Search for a Service	Subdivision Survey application for subdivision reference DOS/SUB/J9HL1R3W71 has been created by a Surveyor.
My Tickets	Q Find Service	2 days ago
Notifications		See All Notifications
e Account	Land Registration Land Administration	
	Search Land Rent	×
	Transfer Change of User	Welcome to ARDHISASA, if you need help simply reply to this message, we are online
	Charge View More Extension of User	and ready to help.
		Customer Support just now
		Write a reply. 🖒 🖉 😔
	Physical Planning Survey & Mapping	
	Approval of Part Development Plans Subdivision	O
	Planning Documents Requisition Re-survey	

Notification

The system notifies the licensed surveyor of the request approval.

Click on the subject notification to launch the request.

	2:39:14 PM SHA	MBA LAKO, HATI SAFI	?	Licensed Surveyor
ardbisasa	January 14, 2022	Unread Notifications	366	
Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey / Applicati	Re-survey Survey request reference	×	
	Re-survey: Application DOS/RES	draft survey plan for approval 3 minutes ago	eview the	Ascertain Disapprove
Services		Re-survey Survey request reference DOS/RESURV/0QZIZ15C4D has been approved.Prev	X view the	_
My Properties		draft survey plan for approval 23 minutes ago		
() My Appointments	Application Details Documents	Re-survey Survey application for re-survey reference	×	
My Tickets	Status: Pending Approval	DOS/RESURV/QXVD6M2YA1 has been created by a Login to the portal to approve this request with an OTI 3 hours ago	P	
Notifications	view the prepared survey plan under the documents tab	See All Notifications		
e Account	Verification			
	Parties OTP sta	atus		
	Pauline Muthoni Macharia Verified			S CHERCE
	Add signature			

Request Details

The system launches the Application Details tab.

Click on the *Document Tab* link to view the survey plan prepared by the Department of Survey & Mapping.

Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP / Survey / Applications Details				
	Re-survey: Application DOS/RESURV/SYXYQBE66R	Ascertain Disapprove			
Services					
My Properties	Progress level: Application being processed (91% done)				
() My Appointments	Application Details Documents Invoices Feedback				
My Tickets	Status: Pending Approval				
Notifications	View the prepared survey plan under the <i>documents tab.</i> Sign below and Approve				
e Account	Verification				
	Parties OTP status				
	Pauline Muthoni Macharia Verified				
	Add signature				
		B			

Draft Survey Plan

The Draft Survey plan is listed under the *Process Documents*. Click *View* to open the document. The licensed surveyor should then select whether to *Ascertain* or *Disregard* the Submission.

	11:32:53 AN December 2	1 21, 2020			4	Licensed Surveyor
Contraction of the second	Home / Das	hboard / MoLPP / Survey / Applica	tions Details			
	New Gr	ant: Application DOS/NC	G/NTULABLDW8			Disregard
Dashboard						Ascertain
+ MoLPP Services						
📊 My Properties			Progress level: Application b	eing processed (91% don	e)	
Appointments	Applicatio	on Details Documents	Invoices			
Notifications	No.	Application documents	Action	No	Processes documents	Action
Account	1	Allotment letter	View	1	Plan	View
	2	Instrument calibration certificate	View			
	3	Raw data	View			
	4	Computation sheet	View			
	5	Beacon certificate	View			
	6	Survey plan parcels	View			

Append signature

The licensed surveyor should then append their signature and click on save.

The system then requests the surveyor to confirm the signature, if satisfied click yes.



Ascertain

The ascertain button prompts the licensed surveyor to *Confirm whether the survey plan accurately represents their work.*

Click on *Confirm* to affirm or *Cancel* to go back to the request details.

	2:39:59 PM January 14, 2022	SHAMBA LAKO, HATI SAFI	Licensed Surveyor
Shamba Lako, Hati Safi!	Home / Dashboard / MoLF	PP / Survey / Applications Details	
	Re-survey: Applica	ation DOS/RESURV/SYXYQBE66R	Ascertain Disapprove
Services	Ascertai	in Survey Plan	one)
My Properties			
() My Appointments	Application I	Kindly confirm that the plan uploaded in the Document Tab is a true representation of your work.	
My Tickets	Status: Pe		
Notifications	view the prepar	Cancel Confirm	
e Account	Verification		
	Parties	OTP status	
	Pauline Muthoni Macharia	Verified	one Here.
	Signature		je o se o

Approved Requests

The ascertained request is listed under the *Approved* list of applications.

Click *View* to launch the request.



Approved Survey Plan

The Authenticated Survey plan is listed under the process documents.

Click on View to open the document for printing or viewing.



Disregard

If the Licensed Surveyor clicks on *Disregard, the system prompts the surveyor to forward any grievances to the Department for review.*

	2:39:52 PM January 14, 2022	SHAMBA LAKO, HATI SAFI	🗯 👔 Licensed Surveyor
Shamba Lako, Hati Safi!	Home / Dashboard / MoLPP	/ Survey / Applications Details	
	Re-survey: Applicat	ion DOS/RESURV/SYXYQBE66R	Ascertain Disapprove
Services		h the Survey Plan	
My Properties	Add comment	ry issues with the submitted survey plan tone)	
My Appointments	Application Write comme	ent	
My Tickets	Status: Pe		
Notifications	View the prepar	Add	
e Account	Verification	Cancel Confirm	
	Parties	OTP status	
	Pauline Muthoni Macharia	Verified	Bre Here
	Signature		- 🔾

Approved survey plan

Final Approved survey plan published



